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# YÿGITALP TO HOTEL ISTANBUL WELCOME





Topkapi palace	2.6 km :
Hagia Sophia	2.5 km:
Sultan Ahmet Mosque	2.1 km :
Basilica Palace	2.1 km :
Grand Bazaar	1.2 km :
The Egyptian Bazaar	2.2 km :
Galata tower	3.5 km:
Yenikapi Metro Station	700km :
Kariye Mosque	3.7 km :
St Anthony's Church	1.5 km:
Hagia Triada Greek Orthodox Church	2.5 km:
Dolmabahçe Palace	3.8 km :
Sultanahmet Square Cevahir Mall	2.1 km :
Cevahir Mall	7.9 km :
Zorlu Shopping Mall	11.9 km :
Kanyon Shopping Center	14.6 km :
ÿstinye Shopping Center	19.6 km :
Historia Shopping Mall Forum ISTANBUL AVM	1.2 km :
	8.1 km :
New Istanbul Airport	43 km:
Sabiha Gökçen Airport German	42.6 km :
hospital	10.5 km:



# **Dear Guest**

As Yigitalp Hotel Istanbul, we are happy to welcome you.

Istanbul is the heart of history, culture, business and entertainment, and has been the heart of many cities for thousands of years. A fascinating city that has hosted culture and civilization..... In Istanbul, which hosts various cultures, places of worship, churches, mosques and synagogues belonging to different beliefs are the best examples of bridges extending from past to present. The Hagia Sophia Mosque, the Sultanahmet Mosque, the Basilica Cistern, the second-hand bookstore that whispers history to the present and many other cultural heritages that are part of the cultural heritage are waiting for your visit to tell you about the past.

In addition to our rooms designed with the comfort and care of your home,

You can examine works that have become world classics in the created recreation area. In order to get rid of stress, rest your mind and relax, you can spend time in Turkish baths, saunas, relax rooms and massage units, where we have taken maximum health and safety precautions, and get a massage to get rid of the stress of the day and relax. To your country at the souvenir stand

You can buy souvenirs for your relatives on your return. Turkish from our restaurant and buffet You can taste delicious dishes and delicious desserts.

We will be happy to host you during your trip with our team that is at your service 24/7 for your peace and happiness during your stay. Hoping to meet again in happy and peaceful days...

We wish you a pleasant rest. Hotel General Manager



## YÿGÿTALP HOTEL ISTANBUL



As Yigitalp Hotel Istanbul, our main goal is to provide quality service and To meet the comfort, price and satisfaction expectations of our guests. The most important gain for us is the satisfaction of our guests. With this awareness, we offer you our clean and hygienic rooms with all our facility facilities. For a perfect and quality accommodation experience, We invite our guests to our facility.

From our location, you can easily reach many points of Istanbul by using Metro, Metrobus and Bus.

Free internet is available throughout the hotel for our valued guests. We will be happy to host you with our consultant team and friendly staff who are ready to help at any time.

Yigitalp Hotel is a member of the Turkish Hoteliers Association (TÜROB).

#### OUR MISSION

As Yigitalp Hotel, we strive to make you feel as comfortable as you would in your own home in every aspect, especially maximum hygiene. Safe and friendly With an understanding, we establish family communication, not customer relations.

## OUR VISION

We aim to provide you with the best experience while relaxing, with the understanding of satisfaction and friendly and quality service that we have targeted from the beginning of our journey.



## OUR SUSTAINABLE MANAGEMENT SYSTEM

Regarding sustainability, our hotel undertakes to fulfill the obligations of the Turkey Sustainable Tourism Program and to continuously improve its sustainable management system to increase its sustainability performance.

Our management system is constantly reviewed due to the situation of the sector, environmental, social, technological, economic and cultural risks, changes and updates arising from legislation, and the system and policies are updated if necessary.

Our "sustainability policies" constitute our company's commitment on this issue. Starting from this point, all our orientations will be with this intention and direction. Our aim is to transform the principle of sustainability into a "way of doing business" in basic areas of our hotel and to bring it into the corporate memory. Turning our efforts into success and gaining continuity will only be possible by acting together with our employees, guests, business partners, suppliers, solution partners, and all our interlocutors in our immediate environment, to expand it and turn it into a partnership that we will strengthen day by day.

It is very valuable to raise the awareness of personnel, who are considered an integral part of the sustainability approach, to give them opportunities to be involved in the process and to contribute to development opportunities. In this context, in our annual training planning and orientations; Our training topics include social rights, supporting local employment, protection of natural life, supporting wildlife, historical touristic places of the immediate environment, cultural richness, ecological diversity, energy and water saving, environmental activities-recycling system, orientation to local resources, and within the business Efforts are being made to disseminate the philosophy of sustainability. The main goal is to provide strategic support to all companies and departments to improve business results through human resources management in parallel with business strategies, and to contribute to the creation of value for all stakeholders by creating and encouraging a high performance culture. In addition to all these, it is aimed to increase awareness in every sense with both orientation training and professional level trainings determined according to annual training needs.

Sustainability studies are under the coordination of Hotel Managements, and the evaluation of our activities and performance in this field is always open to the expectations and opinions of our stakeholders. Machine Translated by Google



## OUR SUSTAINABLE POLICY

WE CARE ABOUT NATURE AND THE FUTURE. We offer the highest quality services to you, our valued guests, together with all our stakeholders, in the heart of Istanbul. We aim to provide an accommodation experience.

In this direction; Legal requirements We respect the legal legislation and the rule of law in all our product and service processes, and act in accordance with National and International Laws and other relevant laws, as well as other conditions that our institution is obliged to comply with.

Safety of Our Stakeholders and Investment in People All our stakeholders are our most valuable asset. The health and safety of our employees, suppliers and all our stakeholders is our priority.

Continuous training is provided to all our employees to increase health and safety awareness, risks are constantly reviewed, and we follow and meticulously implement technological developments to reduce risks in line with evolving conditions.

All stakeholders have freedom of thought and belief, and we do not discriminate against anyone on issues such as language, religion, race, gender, social class, age and union membership. Protection of human rights is our fundamental rule.

# **Guest Satisfaction**

Our guests are the reason we exist. We ensure that we follow all guest suggestions and complaints from all sources, resolve the complaints in accordance with the rules of ethical conduct, and turn complaints into opportunities for ourselves by informing our guests transparently about this issue.

#### Respecting the Environment and Protecting Natural Life

By adopting the principle of commitment to protecting the natural environment in all our activities and using our resources in the most efficient way, we ensure the prevention of environmental pollution, reduce our waste amount within the scope of zero waste, and are sensitive about protecting the ecosystem of the resulting ones.

Energy Saving By using our energy resources in the most efficient way in our hotel



We aim to continuously improve our energy performance through infrastructure investments as soon as possible by researching the use of alternative renewable resources.

Food Safety - Products that comply with Hygiene Quality and food safety principles

We apply the food safety management system throughout the food chain to produce and deliver, and we constantly improve hygiene conditions by prioritizing them.

# SUSTAINABLE SOCIAL RESPONSIBILITY

# OUR POLICY Child Friendly Tourism

We are aware that our children are the building blocks of our future. We care that they grow up free and safe, without being exposed to any exploitation.

# Support to Local Economy and Sustainability

We are aware of the contribution to the local economy, which is why 80% of our suppliers and raw materials are local. For sustainable tourism, we make environmentally friendly purchases that produce less energy, water and waste.

We believe that all our employees have the right to work in a healthy and safe environment, under working conditions compatible with human dignity. Our employees are our most valuable asset, and ensuring and protecting the safety of our employees is our top priority business goal. Beyond legal obligations, our hotel is always ready to implement the best environmental solutions and to support any initiative that will help the development and dissemination of environmentally friendly technologies and increase environmental awareness. As a hotel, we take our social and environmental responsibilities towards the society in Istanbul, where we operate; We take care to carry out our work in harmonious cooperation with our shareholders, employees, public, non-governmental organizations and other stakeholders.

We believe that our human resources are the most important element of sustainable growth. We ensure the full and correct use of our employees' personal rights. We treat employees honestly and fairly, and we are committed to a non-discriminatory, safe and healthy working environment. We make the necessary effort for the individual development of our employees and observe the balance between business life and private life. We manage the environmental impacts that may arise from all our activities with a sense of responsibility.

As a hotel, we support our society within the framework of corporate social responsibility principle.



We strive for its development. We support our employees to volunteer for appropriate social and community activities in which they will take part with an awareness of social responsibility.

We take care to develop approaches to ensure that all our business partners, especially our suppliers, act at hotel standards in the field of social responsibility and to implement these approaches.

We are sensitive to the traditions and cultures of Turkey and the countries in which we operate, and act in accordance with all legal regulations.

## OUR SUSTAINABLE POLICY

OUR QUALITY POLICY is on the way to achieving our vision as a hotel;

• To meet guest expectations at a high level and to be a first organization in the sector, to establish the founding philosophy with all our staff, to provide continuous improvement, trust in the workplace and service that exceeds the expectations of our guests,

• In accordance with national and international legislation and conditions; To provide service with the necessary sensitivity with a preventive approach to food safety risks,

• To be an exemplary business for all other organizations in our country and to create value

 To prevent these accidents by minimizing all risks that may endanger the health, life safety and occupational safety of our guests and staff, to make quality measurable, to ensure continuous improvement of the system and to ensure the unity of our employees and management by setting targets,

• As a hotel, to raise environmental awareness with its staff and to leave a cleaner, healthier and safer environment to future generations.

#### Our Environmental Policy

As a hotel, for the protection and continuity of the environment we live in; While carrying out our activities, we detect negative effects on the environment and possible dangers, use natural resources in the most efficient way to protect the environment and nature we live in, reduce the amount of waste, ensure recycling and prevent environmental pollution. To minimize the environmental impacts arising from the activities we carry out by complying with all environmental legislation and administrative regulations inside and outside the business, by using resources correctly and separating wastes in the most correct way, air,



Preventing water and noise pollution and their negative effects on human health and nature, ensuring the continuity of health, environment and natural life through the training we provide to our employees, and leaving a cleaner environment to future generations constitute the hotel's environmental management philosophy. We comply with applicable environmental laws, regulations, legislation and regulations and fulfill all requirements; We carry out our activities by constantly improving ourselves.

#### Our Occupational Health and Safety Policy

As a hotel; In order to protect our workplace, employees, guests and suppliers, create a safe work environment and ensure continuity; \*Work We comply with all legal and other obligations regarding Health and Safety. \*Work We embrace the principle that Health and Safety and improvement activities are the common responsibility of all employees. \*We set targets for participation in Risk Assessment and Risk Mitigation activities at all levels. \*We aim to achieve the sustainable "Zero Work Accident" target by constantly improving our Occupational Health and Safety culture. \*We share the work we do within the scope of occupational health and safety with all our employees and our environment in order to be a pioneer and an example.



ACCOMODATION



## Privileged living spaces

In order to provide the highest quality service during your trip with our expert staff;

## In our Optional Rooms;

- ✓ High speed wireless internet
- V TV-Satellite
- 🗸 Mini bar
- Guest water and beverage offering tray
- 🗸 Restaurant menu
- Buffet service
- Message notification
- 🗸 service Wake-up
- 🗸 service Turn Down
- ✓ service Bellboy service
- Luggage and left-luggage service
- V Laundry, dry cleaning, Tailor, Ironing service, Hair dryer
- V
- There is a bathroom hygiene kit.



# YÿGÿTALP RESTAURANT & BAR



You can taste the delicious meals prepared by our chefs in our restaurant with its simplicity and comfort, and sip your drinks with pleasure from our locally prepared desserts.<sup>with</sup>

Breakfast : 07.30 - 10.30 Lunch - Dinner: 12.00 - 23.00 Lobby Bar :12.00 - 23.00 Room service : 24 hours



# BATH-SAUNA-MASAGE SERVICE



You can reach the hotel by elevator from the room floors where we have taken maximum security measures to get rid of stress, rest your mind and relax.

With the Turkish bath tradition dating back to ancient times, it will relieve you of stress and create a sense of peace in your mind.

Your body will feel the comfort of renewal as it is purified from toxins with the heat and steam in the sauna.

In relax rooms, with massages applied by certified and expert people. Let your rested body and pampered soul revitalize.



#### Transport

You can reach our hotel by metro, taxi, tram, public buses and sea transportation.

#### Check-in and check-out hours

In our hotel, check-in time is 14:00 and check-out time is 12:00. Guests who want to change these hours, depending on availability, should inform the reception.

#### Emergency risk analysis

#### Fire and safety information for your safety

You can identify fire escape routes and exits from the signs and corridor signs in your room.

Emergency exits In case of fire and other emergencies, please review the evacuation plan showing the emergency exit doors and stairs behind the room door. In case of emergency, dial 0 on the phone in your room.

Assembly areas: The assembly area determined by the Istanbul Governorship for this region for major disasters such as earthquakes is ......square. For other minor emergencies, the meeting area of our hotel is the entrance of our hotel.

#### Fire and Safety Information

Leaving the hotel when you hear the security alarm, if it is impossible to leave your room

Activate the nearest fire alarm you can find. By calling the reception (0) report the situation. Do not use the elevator. Take your valuables with you or you can keep it in your safe in the room.

When leaving the hotel when you hear the fire alarm, take your room card and act cautiously. Do not open the door if the door handle is hot. If not, open it carefully and be careful to close it again when necessary. Do not use the elevator.

If there is smoke in the corridor, move as close to the ground as possible.

If it is impossible to leave your room on your hands and knees, turn off the air purification system.

Please inform the reception of your room number (0). Avoid opening windows or breaking windows in the first place. Wet towel, wiper, curtain



and tuck bed linens between doors and windows and close air vents. If smoke enters your room, cover yourself with a wet blanket. If smoke still continues to fill the room, it may be necessary to open the window a little. If the windows do not open, break one of them with a chair. However, if flames or smoke are rising upwards from the lower floor, avoid opening the window or breaking the glass of the window.

#### Doctor

In case of emergency, a doctor is called for a fee. In other cases, our guests are directed to the nearest hospitals.

#### Security

For your safety, our hotel is monitored 24 hours a day with security cameras. Be sure to use the safes in the rooms for your valuables. For your own safety, be sure to lock your room door before going to bed.

#### Free internet access

During your stay, you can use our hotel's internet service free of charge by obtaining a wifi password from the reception.

## Food and drink

Bringing outside food and drinks to our hotel during your stay is prohibited for health reasons.

#### Breakfast

Our breakfast is served in our breakfast room between 07:30 and 10:30 in the morning.

#### Room service

Our hotel provides 24-hour room service for you. The room service menu is available in the guest service guide in your room. You can also access it from the QR code tables in the rooms.

#### Restaurant and Buffet

The Lobby Bar is on the ground floor and our Restaurant is on the terrace floor. You are precious Our guests can order drinks and food 24 hours a day.



#### key card

Our rooms work with an electronic card system. You can enable the electrical and electronic equipment in your room to work by inserting the door cards into the energy socket next to the door after opening the door.

#### Luggage services

After checking out of the room, you can leave your luggage in the luggage room until you leave the hotel. Don't forget to get a luggage receipt to avoid any confusion when you drop off your belongings.

#### bellboy service

Bellboy service is provided 24 hours a day, 7 days a week in our hotel.

#### **Guest relationships**

The guest relations officer will be able to provide you with all kinds of assistance and advice. He will be at his desk in the lobby between Monday - Friday 09:00-18:00 and Saturday 09:00-14:00.

#### **Guest Relations Officer**

The guest relations officer will be able to provide you with all kinds of assistance and advice. He will be in his office in the lobby between Monday - Friday 09:00-18:00 and Saturday 09:00-14:00.

#### Air conditioning and ventilation

When you replace the energy card, your air conditioner and ventilation work.

#### Housekeeping

Housekeeping services: The maintenance of your rooms is carried out every day during your stay, in line with your wishes, taking into account the hygiene rules. You can report your room-related needs to the housekeeping staff or the reception.

#### welcome tray

Each room has a kettle. We offer one water, coffee and tea per person. To drink, use the sealed water left in your room.



#### Non-smoking rooms

There is no smoking in the rooms and all indoor areas of our hotel.

#### safety deposit boxes

We kindly request that you use the safe in your room for the safety of your valuables. We would like to inform you that our hotel management does not accept responsibility for cash, jewellery, passports and other valuables left or found in the room. We kindly request that you, our valued guests, use personal safes to avoid such situations.

#### Searching from room to room

If you need to call another room from your room, simply pick up the handset and dial the room number you want to call.

#### Please, do not disturb

Please insert the red part of the card behind the room door into the door with the red part facing out.

#### Turn-down service

Please inform the reception if you require bed preparation service.

## Pillow and Duvet menu

Please inform the reception about the type of pillow and duvet you have requested in the information brochure.

#### wake up service

You can benefit from this service free of charge if you inform the guest relations manager of the time you want to be woken up.

#### Message notification service

While you are not at the facility, all messages sent to you are recorded and left in your room.

#### Laundry, Dry cleaning, Tailor, Ironing service

If you need, you can benefit from laundry, dry cleaning, tailoring and ironing services within the prices stated in the guest service guide.

Putting your belongings in the laundry bag and ticking them

off the list



If you inform the guest relations officer or the reception, your belongings will be taken from the room.

#### Mini bar

The products consumed in the minibar in your room are checked every day and new products are added. The products you use will be added to your room account and invoiced upon check-out. Minibar price list is available in the guest service guide.

#### Guest Hygiene Kit

You can find a sewing kit to use when you need it and a shampoo, shower set, soap etc. set for your personal use in your rooms.

#### baby bed

There is a free baby bed service in our hotel. You can request a baby bed for your babies and young children.

#### lost and found items

You can contact the reception about the items you lost or found in our hotel during your stay.

#### **Postal Services**

If you need any shipment, the guest relations officer will be at your service. will provide the necessary guidance.

#### city tours

Please consult the guest relations manager for any information requests and programs regarding Istanbul and other cities.

#### taxi service

The guest relations manager will assist you with your taxi needs in line with your request.

#### Public transportation service and transfer service

In order to minimize carbon emissions and support sustainability, we encourage our guests to use public transportation or electric vehicles.



We encourage. The guest relations manager will assist you in line with your request.

#### credit cards

Visa, Mastercard and American Express credit cards are accepted in our hotel.

#### Shoe shining service

There is a sponge in your room to polish your shoes. Shoe You can get help from our reception staff to benefit from the painting service. Shoe shining fee.

#### **TV** Information

 Smartphones in the rooms
 televisions were
 your guests
 comfort
 for

 designed. TV list is available as a QR code in the rooms.
 the rooms.</td

## Pillow and Quilt Menu

We offer you a special Turn Down service to ensure a perfect sleep throughout the night, with anti-allergic pillow and duvet options on the beds in our rooms. To improve your sleep quality, you can inform the reception about your preference in our duvet and pillow menu below.

# Quilt Menu

- bamboo quilt
- Anti-allergic luxury microfiber quilt
- Goose down Duvet



- bead silicone pillowanti allergic pillow
- goose feather pillow







01	Info
02	CNN Int
03	BBC World
04	DW English
05	Al Jazeera English
06	RTL
07	VOX
08	ZDF
09	RTL Zwei
10	Welt
11	Sat1
12	NTV De
13	Euronews
14	TVE
15	24H
16	Russia24Tv
17	RTR Planeta
18	TVRus
19	THT
20	Rai1
21	Rai2
22	Rai3
23	Arte
24	France24
25	Al Jazeera
26	MBC1
27	BBC Arabic
28	TRT 1
29	Show Tv
30	Kanal D

31	Fox Now
32	Star Tv
33	ATV
34	TV 8
35	TV 8,5
36	CNN Türk
37	Haber Türk
38	NTV
39	24 HD
40	Eurosport De.
41	A Spor
42	Iran International
43	CNews
44	Sky News Arabia
45	France 24 Arabic
46	8 Tv Ru
47	GGTN
48	CGTN Docu.
49	CGTN E
50	CGTN F
51	CGTN R
52	CCTV
53	Al Arabia
54	Bloomberg Euro
55	<b>RTP</b> International
56	UA Tv
57	Sky News Int
58	BVN
59	NHK World Japan



#### OUR ENVIRONMENTAL POLICY

As the management and employees of Yigitalp Hotel Istanbul, Environmental Management Within the Scope of the System;

• To ensure continuous improvement for a sustainable environment by prioritizing our relationship with the environment in our activities,

• To fully comply with National Environmental Legislation and follow international legislation,

• To ensure that our waste is reduced at the source in line with the National Waste Legislation and disposed of through businesses authorized to process the relevant waste types,

• We will seek the opinions of our employees by organizing comprehensive training activities in order to raise awareness about environmental protection,

• To provide information in order to provide customer support for our environmental policy and to evaluate any feedback as a tool for continuous improvement,

• To inform and guide our work and our guests in line with this purpose by taking saving measures regarding the use of Natural Resources.

• To carry out studies to ensure that renewable energy sources are preferred instead of exhaustible resources when consuming energy resources,

 In our supplier selection, we will prefer businesses that produce environmentally compatible products and services,

• We undertake to protect the rights of future generations on the environment and natural resources by following Sustainable Management Policies.

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# TÜRK VE DÜNYA MUTFAĞININ EN İYİ LEZZETLERİ

The Best Of The Turkish And International Cuisine



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Pizza / Hamburger

Hotel Yigitalp Pizza - Burger Pizza Mozzarella (peynirli) Pizza Mista (Karışık) Pizza Vegetable (Sebzeli) Hamburger Cheese Burger **Sosis Tabağı** Patates kızartması eşliğinde Sausage Plate with French Fries

All products on the menu are supplied from local suppliers. All items on the menu are sourced from local suppliers. Machine Translated by Google

Hotel Yigitalp

Makamalar 🔿 Spaghetti

**Tortellini** Mantar, krema ve parmesan peyniri eşliğinde

Tortellini Together with mushroom, cream sauce and parmesan cheese



Fettucini Alfredo Tavuk parçaları, krema ve parmesan peynir eşliğinde

Fettucine Alfredo Together with chicken pieces, cream sauce and parmesan cheese

Spagetti Napolitan Spaghetti Napolitana

Spagetti Bolonez Spaghetti Bolonese

Spagetti Milanez Spaghetti Milanese



Penne Rigate Arrabiata sosu ile

Penne Rigate With hot souce Arrabbiata



All products on the menu are supplied from local suppliers. All items on the menu are sourced from local suppliers.

Türk Mutfağından Seçmeler / Selected Flavors From The

Köfte Izgara Meatball Grill

Turkish Cuisine

Hotel Yigitalp

Kuzu Pirzola Lamb Chops



Et Sote Günün Pilavı ve patates tava eşliğinde

Stewed Meat Lamb, onion, green peppers, tomatoes, combined with the day's rice and fried potatoes



Bademli Sığır Filetosu Mevsim sebzeleri ve patates kroketi ile hardal soslu

Beef Fillet With Almonds With mustard sauce, seasonal vegetables and potatoes croquette



#### Sultan Sarma

Sote edilmiş mantarlı Napolitan sosu üzerinde Veal, vegetables, yellow cheese, ham and spiceswith stewed mushroom and napolitan sauce

All products on the menu are supplied from local suppliers. All items on the menu are sourced from local suppliers.

Hotel Yigitalp

Türk Mutfağından Turkish Cuisine

Izgara Çeşitlerimiz sote edilmiş mevsim sebzeleri, patates tava, domates, biber ve günün pilavı eşliğinde servis edilir. Grill varieties are served in combination with stewed seasonal vegetables, fried potatoes, tomatoes, peppers and day's rice



# Yoğurtlu Yiğitalp Kebabı

Napolitan sos üzerine eritilmiş tereyağ eşliğinde Veal, special bread, yoghurt, tomatoes combined with butter melled on napolitan sauce



Şiş Kebap (Kuzu veya Dana) Shish Kebab (Lamb or Veal)



Piliç Şiş Chicken Shish



Karışık Izgara Mixed Grill

All products on the menu are supplied from local suppliers. All items on the menu are sourced from local suppliers.





Denizlerimizden < From Our Sea

Günün Balığı Fish of the Day



Havuç dilimi // Traditional Turkish dessert Традиционный турецкий десерт с мороженым (شريحة الجزر) ( يقارب

Mezgit Tava Fried Haddock Fish



Kalamar Tava Taze Akdeniz yeşillikleri üzerinde, domates, salatalık, limon ve tartar sos eşliğinde

#### Calamar Fried In combination with tomatoes, cucumbers, lemons and larator sauce on fresh green mediterranean vegetables



All products on the menu are supplied from local suppliers. All items on the menu are sourced from local suppliers.





Sütlü Tatlılar Desserts with milk



Hamur Tatlıları Pastry Desserts



Mevsim Meyveleri Seasonal fruits





Dondurma Çeşitlerimizden Ice cream

All products on the menu are supplied from local suppliers. All items on the menu are sourced from local suppliers.



#### Digestives

Digestives	
Tequila	300 <sup>n</sup>
Amaretto	300 <sup>n</sup>
Malibu / Archer's	300 <sup>n</sup>
Grand Marnier	300 <sup>n</sup>
Drambule	300 TL
Tia Maria	300 TL
Baileys	300 <sup>n</sup>
Cointreau	300 <sup>n</sup>
Whisky	
Whisky Scotch	300 <sup>π</sup>
Whisky Bourbon	350 <sup>n</sup>
Whisky Premium	380 TL
Whisky Cola	400 <sup>IL</sup>
Beer & Soft Drinks	
Bira / Beer	180 <sup>n</sup>
Bira / Beer Sprite	250 <sup>n</sup>
Red Bull	160 TL
Cola / Fanta / Sprite	110 TL
lce Tea	110 <sup>n</sup>
Soft Coctail	250 <sup>n</sup>
Taze Portakal Suyu / Fresh Orange Juice	180 <sup>n</sup>
Maden Suyu / Mineral Water	90 TL
Ayran / Yoghurt Juice	90 TL
Meyve Suları / Fruit Juices	110 <sup>n</sup>
Su / Spring Water	50 <sup>11</sup>
Hot Drinks	
Çay / Tea	50 TL
Türk Kahvesi / Turkish Coffee	110 TL
Türk Kahvesi Büyük / Turkish Coffee Double	$140^{\pi}$
Nescafe	110 TL
Espresso	150 n.
Cappuccino	160 TL
Sıcak Kakao / Hot Chocolate	180 <sup>11</sup>
Filtre Kahve / Filter Coffee	120 TL
Coffee Latte	160 <sup>IL</sup>

Espresso Lungo		180 <sup>IL</sup>
Coffee Macchiato		160 <sup>n</sup>
Coffee Amerikano		160 <sup>TL</sup>
Iced Cappuccino		180 <sup>n</sup>
Wines &	Champagnes	
	35 cl	70 cl
Normal Şarap	600 <sup>n</sup>	1200 <sup>n</sup>
Regular Wines		
Kalite Şarap	700 <sup>III</sup>	1300 <sup>n</sup>
Quality Wines		
Özel Şarap		1500 <sup>n</sup>
Special Wines		
Champagnes(local)		1800 TL
Glass of Wine		300 TL
San	dwiches	
Clup Sandwich		380 n
Peynirli sandviç / Chee	se Sandwiches	220 TL
Tavuk Jambonlu / Chic	ken with Ham	250 TL
Dana Jambonlu / Veal	with Ham	280 TL
Kek / Cake		150 <sup>IL</sup>
Tost Kaşarlı		180 <sup>n</sup>
Patates kızartma		225 <sup>n</sup> .
Sosis tabağı		280 <sup>n</sup>
Pizza Mozzarella(peyni	irli)	320 <sup>1L</sup>
Pizza Mista (karışık)		380 <sup>II.</sup>
Pizza Vegetable(sebzel	i)	320 <sup>n</sup>
Hamburger		320 <sup>n</sup>
Cheese Burger		350 TL

Hotel Yigitalp	ÇAMAŞIR LİSTESİ LAUNDRY LIST
İsim / Name	Oda No. / RoomNo
Teslim Tarihi / Date Delivered	lade Tarihi / To be returned on

Özel Talimat / Special Instructions .....

Dikkat: Çamaşırlarınızın adedini soldaki sütuna lütfen yazınız. Yazılmadığı takdirde bizim sayımız kabul edilir.

Notice: Please list the quantity of each article in left hand column. Unless the itemized list is sent with the laundry, our count must be accepted.

K.D.V. FİYATLARA DAHİLDİR	
V.A.T. Included	
Ödenecek Miktar	
Total Charge	TL

Cinsi / Item	Adet Piece	Kuru Temizleme Dry Cleaning	Yıkama Washing	Ütü Ironing	Terzi Tailor	Tutar Amount
Takım Elbise / Suit		18€	8€	12 €	18€	
Ceket / Jacket		15€	6€	6€	15€	
Pantolon / Pants		10€	5€	4€	10€	
Kaban-Palto / Coat-Overcoat		20€	6€	4€	20€	
Mont / Monts		20 €	10 €	8€	20€	
Kazak / Pullover		20€	10€	8€	20€	
Kravat / Tie		10 €	5€	10 €	10€	
Tişört / T-shirt		5€	3€	3€	5€	
Yelek / Vest		5€	4€	3€	5€	
Gece Elbisesi / Night Dress		5€	4€	3€	5€	
Elbise / Dress		10€	4€	3€	10€	
Ípek Bluz / Silk Blouse		20€	8€	6€	20€	
Bluz / Blouse		15€	6€	6€	15€	1
Etek / Skirt		15€	6€	6€	15€	
Eşarp / Scarf		10€	5€	4€	10€	
Sweatshirt / Sweatshirts		12€	6€	5€	12€	
Eşofman / Jogging Suit		5€	3€	2€	5€	
Pijama / Pyjamas		10 €	6€	4€	10€	
Gecelik / Nightgown		8€	6€	4€	8€	
Şort / Shorts		8€	6€	3€	8€	
Sütyen / Brassiere		8€	6€	4€	8€	
Külot / Underwear		5€	3€	3€	5€	
Fanila / Under shirt		5€	3€	5€	5€	
Çorap / Sacks		3€	3€	3€	3€	
Kaşkol / Neckerchief		5€	3€	2€	5€	
Mendil / Handkerchief		10€	3€	2€	10€	

Sabah 11.00'den önce teslim alınan çamaşırlar aynı gün 20.00'ye kadar iade edilir. Her gün servisimiz vardır. Sadece ütü için gelen ürünlerden, temizleme ücretinin %50'si alınır.

Herhangi bir talep veya şikayet, esas liste ile birlikte 24 saat içinde yapılmalıdır. Eger şikayet konusu, idarece haklı görülürse, sözü edilen eşyanın temizleme ücretinin ençok 15 katı ödenir. Rengin dayanıksızlığından ve kumaşın çekmesinden Otel mesul tutulmayacaktır. Çamaşırlarınız için resepsiyonu arayınız. Laundry delivered until 11.00 hours is returned on same day until 20.00 hours. We have service every day. For the items to be left just for ironing, 50 percent of the laundry fee will be charged.

Claims of loss or shortage must be made within 24 hours, accompanied by original list. In case of acceptance maximum reimbursement will be 15 times the amount of the service rendered. We will not be responsible for shrinkage or fastness of colour.

For your laundry, please call the reception.

Machine Translated by Google





# **Dear Guests**

A perfect sleep throughout the night with anti-allergic pillow and quilt options in our hygienic rooms. We offer you a special Turn Down service for you to provide. In order to increase the quality of sleep, you can inform the reception of your preference in our duvet and pillow menu below.

- Bamboo duvet
- Bead silicone pad
- Anti-allergic luxury microfiber duvet Anti-allergic luxury pillow
- Goose down duvet
- Goose down pillow

# Değerli Misafirlerimiz

Hijyenik odalarımızda antialerjik yastık ve yorgan seçenekleri ile gece boyunca kusursuz bir uyku sağlamanız için size özel Turn Down hizmetini sunmaktayız.

- Uyku kalitesini arttırmak için aşağıda yer alan yorgan ve yastık menümüzde tercihinizi resepsiyona bildirebilirsiniz.
- Bamboo yorgan
- Boncuk silikon yastık
- 🗆 Anti alerjik lüx microfiber yorgan 🗆 Anti alerjik lüx yastık
  - 🗌 Kaz tüyü yastık
- 🗌 Kaz tüyü Yorgan



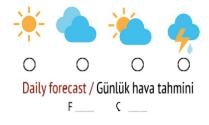


NUTEL

# Sevgili Misafirimiz

Size özel yatak hazırlama hizmetinden yararlanabilmeniz için, lütfen kartı yastığın

üstüne bırakınız



# **Dear Guest**

Please leave the card on the pillow so that you can benefit from the personalized bed preparation service.





# GUEST SATISFACTION SURVEY FORM GUEST SATISFACTION SURVEY FORM



#### Dear guests, we need

you to evaluate the services we offer to you in order to understand to what extent we can meet the expectations of our valued guests in our sustainability and environmental actions. You can send us all your wishes, suggestions, complaints and thoughts about our hotel by filling out the survey form below . Thank you for your interest in our hotel.

#### Our precious guests,

We need you to evaluate the services we offer in order to understand to what extent we can meet the expectations of our valued guests in our sustainability and environmental actions. You can send us all your wishes, suggestions, complaints and thoughts about our hotel by filling out the survey form b Thank you for your interest in our hotel.

Front Office Reception	Very good		jeans
Front Office Reception	very good good		u hart
Quick check-in and check-out transactions			
Quickness of entry-exit operations			
Bellboy and Luggage services			
Bellboy and Luggage Services			
Information about the facility			
Information about the facility			
Attention and courtesy of the staff			
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Your comments, suggestions	211		
Your comments and recommendation	ons		
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